

## WELLVIA'S MISSION TO HELP FIGHT THE COVID-19 PANDEMIC

- WellVia is committed to you and your family's health during these trying times.
- Our Doctors are available 24/7 by phone or video to provide support and help triage members from the comfort of their own homes thereby avoiding populated areas that could be infectious.
- Although the actual testing for the COVID-19 virus requires a physical visit to a health care provider's office, our staff of Board-Certified Physicians may be able to help assess your symptoms and possibly treat some symptoms via known remedies.
- The CDC advises all individuals who have fever, cough and shortness of breath, to follow public health department protocols. Be mindful, if you do need to be seen for suspected COVID-19, please call ahead to the facility so they can put measures in place to decrease the spread of the virus.
- How can WellVia help during the COVID-19 pandemic?
  - Maximizing the use of WellVia's telemedicine offering can potentially save lives by keeping individuals out of doctors' offices, urgent care clinics and emergency rooms during this highly volatile phase of the pandemic.
  - Allowing patients to be treated by board-certified physicians for non-emergent issues from the safety and comfort of their own home, reduces their risk of becoming infected and could potentially reduce the spread of disease throughout the community.
  - The utilization of telemedicine for the treatment of non-emergent conditions will reduce pressure on the United States healthcare system. We believe the leveraging of telemedicine will become vital over the next few months as the COVID-19 pandemic continues to materialize.

**FOR FURTHER INFORMATION VISIT THE CDC WEBSITE AT  
[WWW.CDC.GOV](http://WWW.CDC.GOV) or [CLICK HERE](#)**

[www.WellViaSolutions.com](http://www.WellViaSolutions.com)



Member Services: (855) WELLVIA